

Assistive Listening on your Smart device

The **Hard of Hearing** can use the Sennheiser Mobile Connect Assistive Listening app to stream live audio content from WMC's auditorium via our Wi-Fi live and in great quality, direct to any smart device. **Start Listening in easy steps.**

Compatible with Headphones, Hearing Aids and Cochlea Implants.



Step 1

While at home or at WMC download the 'Sennheiser Mobile connect' App from the Appstore or Google Play Store or scan the QR code on the left to find the App.



Step 2

When you arrive at WMC, connect your smart device to our 'Mobile Connect' Wi-Fi network using the password 'showrelay' or scan the QR code on the left to find the network.



Step 3

Open the Mobile Connect App and press the round button on the right of 'Show Relay' to start the live audio stream.

Step 4

Now, while at WMC, you can listen to the live audio stream through one of these connections:

- **Bluetooth** to hearing aid.
- **Headphones** to smart device (headphones with a jack lead can be purchased from our Box Office for £3.50).
- The **Sennheiser induction neck loop** can connect via headphones or wirelessly to your hearing aid when it is set to 'T'. A neck loop can be borrowed from the box office.

